

Vita

JANE BOYD OHLIN

Personal Information:

Office: UCB 4103

Telephone: (850) 644-4891

Education:

Florida State University

College of Law

Tallahassee, Florida

Juris Doctor, 1986

Florida State University

College of Business

Tallahassee, Florida

Bachelor of Science, Hotel and Restaurant Administration, 1979

Professional Interest:

The impact of legal and employment issues confronting the hospitality industry.

Professional Experience:

Associate Professor, Dedman School of Hospitality, College of Business, Florida State University

Teach senior level courses in Financial Management, Human Resource Management, Hospitality Law and Senior Services Management.

Management Consultant, Laventhol & Horwath, Certified Public Accountants, Management Advisory Services, Division of Leisure Time Industries, Tampa, Florida

Consulting practice oriented to hotels, restaurants, resorts, and tourist destinations. Primary areas of specialization were in legal, financial, marketing and economic impact analysis. Engagements included analysis of financial, operational and market data, productivity and cost controls. Engaged in litigation support services and analysis of business operations. Client base consisted of national hotel corporations, development firms and major entertainment companies.

Professional Experience (continued)

Food Service Director, Shamrock System

Holmstad Retirement Center; Batavia, Illinois

Responsible for the performance of 65 employees in serving 500 meals daily. Responsibilities included hiring, training, disciplining and terminating employees. Also responsible for efficient and profitable operation of department. Served on project team responsible for opening new accounts and in making troubled accounts profitable. March 1983 issue of Food Management Magazine featured the Food Service Department of the Holmstad Retirement Center.

Restaurant Manager, Metro Inns Management Company

Hilton Inn, Bossier City, Louisiana

Responsible for the performance of 35 employees in formal dining room and in room service for 250 room hotel. Responsible for profitable operation of department.

Work History:

August 1993 - Associate Professor
present Dedman School of Hospitality
College of Business
Florida State University
Tallahassee, Florida

August 1989 - Assistant Professor
July 1993 Department of Hospitality Administration
College of Business
Florida State University
Tallahassee, Florida

January 1987 - Management Consultant

June 1989 Laventhol & Horwath, Certified Public
Accountants

Management Advisory Services
Division of Leisure Time Industries

Tampa, Florida

January 1980 - Food Service Director
July 1983 Shamrock System
Holmstad Retirement Center
Batavia, Illinois

June 1979 - Restaurant Manager
December 1979 Metro Inns Management Company
Hilton Inn
Bossier City, Louisiana

Positions held in Professional Associations:

Member, Council on Hotel, Restaurant and Institutional Education;
Hospitality Financial Management Educators Special Interest
Section.

Member, Council on Hotel, Restaurant and Institutional Education;
Food Management Committee.

Member, Council on Hotel, Restaurant and Institutional Education;
Bylaws, Policies and Procedures Committee.

Member, Association of Hospitality Financial Management
Educators.

Member, Florida Bar

Member, Tiger Bay

Member, Eta Sigma Delta

Past-President, Phi Alpha Delta

Advisor, Society of Hosts

Professional Publications/Presentations:

Refereed Publications:

"The Trends in Dram Shop Laws and How They Affect the Hospitality Industry: Balancing Competing Policy Considerations of Tort Reform and Curbing Drunk Driving," Vol. 15, No. 1 Hospitality Research Journal, 1991, pp. 25 - 42. Jane N. Boyd, Frank A. Vickory, and Patrick F. Maroney. This article researched the Dram Shop Laws throughout the United States and analyzed the impact of trends in legislation on the hospitality industry.

"Creative Approaches to the Americans with Disabilities Act," Vol. , No. The Cornell H.R.A. Quarterly, 1993, pp. 19 -22. Jane

Boyd Ohlin. This article explores the unique approach used by Embassy Suites hotel company in satisfying the requirements of the Americans with Disabilities Act.

"Exculpatory Clauses: Implications for the Hospitality Industry," Vol. 17, No. 2 Hospitality Research Journal, 1994, pp. 77 - 92. Alvin Stauber and Jane Boyd Ohlin. This article researched court decisions and legislation relating to the enforcement of exculpatory clauses in other fields, then applied those findings to the hospitality industry.

"Development of Ski Resort Liability: Statutory Challenges and Implications for the Hospitality Industry," Vol. 17, No. 2 Hospitality Research Journal, 1994, pp.25 - 38. Jane Boyd Ohlin and Frank A. Vickory. This article analyzed the historic development of ski resort liability and the constitutional challenges raised in opposition to statutes limiting recovery from ski resort operators, finally, the impact of these decisions on the hospitality industry was addressed.

"A Multivariate Analysis of Corporate Meeting Planner Perceptions of Caribbean Destinations," Vol. 1 , No. 3 Journal of Travel and Tourism Marketing, 1993, pp. 1 - 23. Mark A. Bonn and Jane N.Boyd. This article identifies differences in perceptions of attractiveness associated with dimensions including facilities, services, recreational opportunities, and environmental factors.

"An Analysis of the Effect of Fringe Benefit Offerings on the Turnover of Hourly Housekeeping Workers in the Hotel Industry," Vol. 12, No. 4 International Journal of Hospitality Management, 1993, pp. 323 - 336. Jane Boyd Ohlin and Joseph J. West. Using Bio-Medical Data Processing (BMDP) analysis, this study examined those benefits which tended to result in lower turnover rates among housekeeping employees of hotels in the southeast United States.

"Quality Service Issues: A Multivariate Analysis of Association Meeting Planner Perceptions of Caribbean Destinations," Vol. 18, No. 1 Hospitality Research Journal, 1994, pp. 29 - 48. Mark A. Bonn, Jane B. Ohlin and Richard Brand. This article identifies quality and service issues important in the destination selection process for association meeting planners.

"Site Selection for Professional Meetings: A Comparison of Heavy-Half vs. Light-Half Association and Corporate Meeting Planners. Meeting Planners," Vol. 3 No. 2 Journal of Travel and Tourism Marketing, 1994 , pp. 59 - 84. Mark Bonn, Richard Brand, and Jane Boyd Ohlin.

"The Applicability of Citizen's Arrest Powers to the Hospitality Industry", Journal of Hospitality and Tourism Research, Volume 27, Issue 3, August 2003. Jane Boyd Ohlin and Alvin Stauber.

"The Application of Title III of the ADA to Sport Web Sites", Journal of Legal Aspects of Sport, Summer 2004, 14 J. Legal Aspects of Sport 145. John Grady and Jane Boyd Ohlin, Florida State University.

Ohlin, J.B., & Grady, J. (2005). Web site access and the Americans with Disabilities Act: Implications for the hospitality industry. Electronic Journal of Hospitality Legal, Safety and Security Research, 2, 1-8.

Papers Presented at International Meetings:

Refereed

"An Analysis of the Effect of Fringe Benefit Offerings on Turnover of Hourly Housekeeping Workers in the Hotel Industry," Council on Hotel, Restaurant and Institutional Education, July 1991, Houston, Texas. Jane Boyd and Joseph J. West.

"Combatting Workplace Substance Abuse at the Frontline: Training Supervisors to Recognize Symptoms of Substance Abuse and to Respond Appropriately," Council on Hotel, Restaurant and Institutional Education, July 1992, Orlando, Florida, Jane Boyd Ohlin, Panel Moderator.

"Decision Factors: A Multivariate Analysis of Association Meeting Planner Perceptions of Caribbean Destinations," Twenty-fourth Annual Travel Research Association Conference, June 1993, Whistler, British Columbia, Mark Bonn, Jane Boyd Ohlin, and Richard Brand.

"Development of Ski Resort Liability: Statutory Challenges and Implications for the Hospitality Industry," Council on Hotel, Restaurant and Institutional Education, August 1993, Chicago, Illinois. Jane Boyd Ohlin and Frank Vickory.

Papers Presented at Regional Meetings:

Non-refereed

"Realistic Strategies for Managing Risk of Sexual Harassment in the Workplace," Annual Conference of Florida Hotel and Motel Association, September 1993, Orlando, Florida. Jane Boyd Ohlin.

"Developing Human Relations Skills and Addressing Current Legal Issues in the Workplace. Religious Workshop, February 1993, Vero Beach, Florida. Jane Boyd Ohlin.

"Effective Risk Management Strategies in the Hospitality Industry," State of Florida, Department of Business Regulation, Hospitality Education Program, April 1992, Amelia Island Plantation. Jane Boyd Ohlin.

"Florida Foodservice and Lodging Laws and Risk Management," State of Florida, Department of Business Regulation, Hospitality Education Program, August 1990, Marco Island, Florida. Jane Boyd.

"Florida Foodservice and Lodging Laws and Risk Management," State of Florida, Department of Business Regulation, Hospitality Education Program, July 1990, Pensacola, Florida.
Jane Boyd.

Papers Presented at Local Meetings:

Non-refereed

"The Implications of the Americans with Disabilities Act to the Restaurant Industry," Tallahassee Restaurant Association, March 1992, Tallahassee, Florida.

"Trends in Sexual Harassment in the Workplace," Tallahassee Area Chef's Association--American Culinary Federation, August 1992, Tallahassee, Florida.

Non-Refereed Publications:

"Hotel Privatization in Eastern Bloc Nations Calls for Specialized Consulting Needs," Vol. 4, No. 2 The Hospitality Management Review, 1992, pp. 3-4. Jane Boyd. This article focuses on the unique issues involved in privatizing the hotel industry in Eastern Bloc nations.

"FSU Study Shows Little Bearing of Benefits on Turnover Stats," Vol. 15, No. 3 Florida Hotel and Motel Journal, 1992, pp. 29. Jane Boyd and Joseph J. West. This article addresses the finding that certain benefit offerings were associated with low turnover levels among hotel housekeeping departments.

"Guidelines for Implementing a Well-Developed Sexual Harassment Policy", Accepted for publication in The Key. Jane Boyd Ohlin. This article presents procedures for hospitality managers to employ in developing a sexual harassment policy.

"Management Advisory and Financial Services", Chapter 50. Hospitality Management: An Introduction to the Industry. Sixth edition, Kendall Hunt Publishing, Dubuque, Iowa. Jane Boyd. This chapter details the career choice of consulting to hospitality operators.

"Introduction to Hospitality Law," Chapter 23. Hospitality Management: An Introduction to the Industry. Seventh edition, Kendall Hunt Publishing. Dubuque, Iowa. Jane Boyd Ohlin. This chapter presents an introduction to the laws which most affect the hospitality industry.

Service:

University:

Chair, Pepper Institute on Aging, Educational Advisory Board, 1996 - 2000.

Chair, Student Disability Committee of the Public Relations and Welfare Committee, 1996 - 2000.

Chair, Food Service Advisory Committee 1996 - 2000.

Alternate, Faculty Senate 1996 - 1997.

Mentor, The FSU Leadership Mentoring Program for Women, 1991- 1999.

Member, Kingsbury Award Selection Committee, 1991 - 1992.

College of Business:

Member, Graduate Faculty, 1997 - present.

Member, College of Business, Undergraduate Policy and Curriculum committee, 2000 - present.

Member, College of Business, Promotion & Tenure Committee, 1996 - 1997.

Member, College of Business, AACSB Accreditation Study Committee, 1996 - 1997.

Member, College of Business, Scholarship Committee, 1995 - 1996.

Member, College of Business Library Committee, 1992 - 1993.

Member, Minority Affairs Committee, 1991 - 1992.

Member, Teaching and Advising Awards Committee, 1989 - 1990.

Dedman School of Hospitality

Coordinator, Society of Hosts Alumni Association, 1993 - 2000.

Academic advisor to majors, 1989 - 2002.

Faculty advisor, Society of Hosts Undergraduate Club, 1989 - 2000.

Editor, Alumni Newsletter, 1989 - 1999.

Liason, Hospitality Administration Community College, 1993.

Coordinator, Hospitality Administration Alumni Reception
Committee, Chicago, 1989 - present.

Community

Member, State of Florida, Department of Business Regulation,
Division of Hotels and Restaurants, Hospitality Education Program,
Security Task Force, 1993 - 1996.

Member, Tallahassee Partners for a Drug Free Workplace.
Tallahassee Chamber of Commerce, 1991 - 1997.

Consulting Engagements:

Participated in litigation preparation concerning the documentation of financial damages in cases involving hotel operations.

Researched and prepared for expert witness testimony pertaining to franchise infringement concerning major hotel chain in Jacksonville, Florida.

Participated in the valuation and appraisal of numerous hotels and resort properties in Florida.

Conducted market feasibility studies on numerous hotels, restaurants and entertainment facilities in Florida.

Consulted on design specifications for several convention center facilities to be developed by a major entertainment company in Florida.

Performed various research engagements concerning the meeting needs of association, corporate and incentive meeting planners throughout the United States.

Assisted with the development of a historic inn concept for a developer entering the industry in Florida.

Assisted with the development of an environmentally-friendly resort concept in Florida.

Served on project team responsible for conducting pass-throughs on troubled savings and loans under the direction of the Federal Savings and Loan Insurance Commission (FSLIC).